

DATE: April 4, 2025
TO: 9-1-1 Emergency Response Advisory Committee
FROM: Chelsey Nahouraii, Communications Supervisor, Washoe County 775 333-7016, cnahouraii@washoecounty.gov
THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: WASHOE COUNTY SHERIFF'S OFFICE DISPATCH request to reimburse the costs associated with the annual fee for Priority Dispatch Q Plus Review licensing renewal, not to exceed \$21,750.00. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with the annual fee for Priority Dispatch Q Plus licensing renewal, not to exceed \$21,750.00.

SUMMARY

FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS CENTER: request to reimburse the costs associated with the annual fee for Priority Dispatch Q Plus licensing renewal, not to exceed \$21,750.00. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with the annual fee for Priority Dispatch Q Plus licensing renewal, not to exceed \$21,750.00.

NRS APPLICABLE:

NRS 244A.7645 Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

PREVIOUS ACTION & BACKGROUND

The Emergency Response Advisory Committee has previously approved the request for Pro-QA Priority Dispatch Emergency software with the understanding that a reoccurring annual cost was associated. This cost covers annual licensing, training, quality assurance, support, and accreditation.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse Washoe County Sheriff's Office Communications Center (PSAP) for the costs the annual fee for Priority Dispatch Q Plus Review licensing renewal, not to exceed \$21,750.00.

POSSIBLE MOTION

Move to approve the recommendation to reimburse the costs associated with the annual fee for Priority Dispatch Q Plus licensing renewal, not to exceed \$21,750.00. A review, discussion and possible action to approve, deny, or otherwise modify a request for funding for the costs associated with the annual fee for Priority Dispatch Q Plus licensing renewal, not to exceed \$21,750.00.



Medical Priority Consultants, Inc.
dba Priority Dispatch Corp
110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
Phone: (801) 363-9127 Fax: (801) 746-5879
www.prioritydispatch.net
accounting@prioritydispatch.net

April 17, 2025, E911 Committee Meeting

INVOICE

Invoice Number	SIN399412
Invoice Date	03/05/2025
Agency ID	1938

Billing Address

Washoe County Sheriff's Office Communication
1001 E. 9th Street Attn: Accounts Payable, Bldg D-200
Reno, NV 89512-1014
United States

Shipping Address

Washoe County Sheriff's Office
Communication
1001 E. 9th Street Attn: Accounts Payable,
Bldg D-200
Reno, NV 89512-3904
United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-71794	6500005785	USD	04/04/2025

Product Name	Quantity	Total
Q Plus <i>Q Plus (Per Call)</i> <i>Expert case review and reporting. Subscription auto-renews without written cancellation</i>	290	\$ 7,250.00
Q Plus <i>Q Plus (Per Call)</i> <i>Expert case review and reporting. Subscription auto-renews without written cancellation</i>	290	\$ 7,250.00
Q Plus <i>Q Plus (Per Call)</i> <i>Expert case review and reporting. Subscription auto-renews without written cancellation</i>	290	\$ 7,250.00
Net Total		\$ 21,750.00
Tax Total		\$ 0.00
Invoice Total		\$ 21,750.00

Payment Detail

FEDERAL TAX ID# 87-0447422

Check payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
P.O. Box 30847
Salt Lake City, UT, 84130-0847

Wire/ACH payments:

Medical Priority Consultants, Inc. dba Priority Dispatch Corp.
110 South Regent Street, Suite 500
Salt Lake City, Utah 84111

Account Number: 002226546
Routing Number: 124000054
Swift Code: ZFNBUS55
Bank Name: Zions First National Bank

Credit Card payments: please visit <https://payment.prioritydispatch.net>

- (a 3% fee will be added for all credit card charges over \$5K)

Remittance Email: finance@prioritydispatch.net

Questions or Corrections: accounting@prioritydispatch.net